



October 12, 2012

To: Jack Scott - Agent

Roofers Choice Insurance

From: Bunk Walker

Subject: Satisfied Customer

Mr. Scott,

I wanted to take the time today to drop you a line to let you know how much I appreciate the level of service that I've gotten from your agency, Roofers Choice Insurance. As you know roofers are not the easiest people to get insurance for. I'm very pleased that you were able to place my business quickly and with the coverage that fit my needs and budget. I was very concerned when I had a loss last year, my first one since being in business over 35 years. My insurance carrier of over 12 years, made it clear to me that I was to be canceled. A friend who is also in the business referred me to you and he highly recommended your company. I will have to say that I had my doubts whether you would be able to write me or not, but to my surprise you were not only able to write me but provide me with better coverage than I had before and at a very competitive price.

Thank you again for job well done, your staff is has been a pleasure to work with and I look forward to many years working together fulfilling my insurance needs. I would not hesitate to recommend your company to anyone in need of commercial insurance.

Yours respectfully,

A handwritten signature in blue ink that reads "Frank 'Bunk' Walker". The signature is written in a cursive, flowing style.

Frank "Bunk" Walker

President- Rembrandt Enterprises Inc.